Holds a Bachelor of Computer Engineering and has about 18 years hands-on experience working in IT and network.

PERSONAL DATA

Nationality	:	Egyptian
Birth Date	:	17/05/1978
Gender	:	Male
Residence	:	Heliopolis, Cairo

EDUCATION

: Bachelor of Computer Engineering, October 6th University, 2000

LANGUAGES

Arabic	:	Native Language
English	:	Very Good

COMPUTER SKILLS

- : Windows, MS Office, Internet
- : Microsoft Thread Management Gateway 2010
- : Maintenance and Troubleshooting computers and servers
- : Maintenance and Troubleshooting local networks
- : Adobe Photoshop

TRAINING COURSES AND CERTIFICATIONS

- : 2015: Advanced Computer Networking (NIIT-India).
- : 2012: Opnet Modeler in NTI.
- : 2012: Local Toefl IBT-Amideast (Certified).
- : 2008: Microsoft Certified Technology Specialist.
- : 2008: Microsoft Exchange Server 2007 in Synergy (Certified).
- : 2006: Communication Skills in Canadian International College.
- : 2004: Microsoft Exchange 2003 and Microsoft Internet Security and Acceleration 2004, 2006 (self study).
- : 2004: Microsoft Certified Office Specialist 2002 (Certified).
- : 2004: Microsoft Certified System Engineer (MCSE) 2000 (Certified) (ID 3039616).
- : 2004: Macromedia Flash MX Designer in YAT.

- : 2003: Course in Shoubra El-Kheima Power Station in BECHTEL about the Electric Power Stations Working & Design Power Plant Electricity.
- : 2001: CIW Foundations No.:410 (Certified).
- : 2001: E-Commerce Designer Exam No.:420 (Certified).
- : 2000: Training course in java Applet and 3D Max in IBM.
- : 1999: Training course in IBM (visual C++).
- : 1997 and 1998: Training course in SIMANTIC S5.
- : 1996: Training course in Programmable Logical Controller (PLC) and Circuit Breakers.

CHRONOLOGICAL EXPERIENCE RECORD

Dates	:	From Mar. 2017 till now
Employer	:	Cairo Electricity Production Company
Project	:	Cairo North Power Station
Job title	:	Technical Affairs Engineer
Job Description	:	• Computer maintenance, troubleshooting, installation and configuration. • Configuration, Installation and monitor for network components. • Responsible for Attendance System Schedule hardware and software. • Responsible for Firewall Device (Sophos) hardware installation and configuration.

Dates	:	From Jun. 2008 till Feb. 2017
Employer	:	CPA (Consumer Protection Agency)
Job title	:	Senior System Engineer
Job Description	:	• Provide technical support function for company software, hardware and local networks. • Provide technical support function for sites and branches (3 Sites). • Setting up, maintaining and supporting company servers, computers and laptops. • Responsible for installation, troubleshooting, configuration and implementation for servers. • Administration for centralize for bitdefender small business security software. • Administration for centralize for Kaspersky Security Center Management V.10 software. • Administration for Tape backup management software. • Administration for domain controller for Windows 2003, 2008 and 2012R2. • Configuration, Installation and monitor for network components.

Dates	:	From Jan. 2006 till Jun. 2008
Employer	:	CIC (Canadian International College)
Job title	:	IT Instructor for Business Technology Department
Job Description	:	• Teaching courses (Internet, Network, office, windows server & CCNA). • Proctoring. • Support in graduation project in windows 2003 server, ISA 2004, Exchange 2003 and co-op with students in companies.

Dates	:	From Jan. 2005 till Jan. 2006
Employer	:	Computek (Dell Customer Service)
Job title	:	Customer Technical Support
Job Description	:	Support for DELL (Servers, workstations, laptops and Desktops) in maintenance, troubleshooting, installation and configurations.

Dates	:	From Feb. 2004 till Jun. 2004
Employer	:	HISTS (Future Academy) (Microsoft Certified Partner)
Job title	:	Microsoft Office Instructor
Job Description	:	Teaching courses, assistant for administration testing center, Technical Support Engineer for installing and troubleshooting labs, and testing center LAB.

Dates	:	From Aug. 2002 till Dec. 2003
Employer	:	Cairo Electricity Production Company
Project	:	Shoubra El-Kheima Power Station
Job title	:	Technical Affaris Engineer & Instructor
Job Description	:	Computer maintenance, troubleshooting, installation and configuration, also teaching courses.

Dates	:	From Sep. 2000 till Jul. 2002 (full time) From Aug. 2002 till Dec. 2003 (part time) From Dec. 2003 till Dec. 2004 (full time)
Employer	:	Laserway (Internet Service Provider)
Job title	:	Technical Support Engineer till System Engineer

Job Description	:	• Computer maintenance.
		• Troubleshooting, installation and configuration.
		• Monitoring Servers & Bandwidth.
		   - Technical Support for Dial up-Connection.
		   - Network Design, Implementation, Installation and configuration.
		• Administration for Web Hosting.
		• Administration on Imail Server (Mail Server).
		• Backup Solutions.