

Holds a Bachelor of Law and has gained some experience working as Sales Agent and Call Center Agent.

PERSONAL DATA

Nationality : Egyptian
Gender : Male
Residence : Giza, Cairo

EDUCATION

: Bachelor of Law, Cairo University, 2014
: Secondary Education: Gamal Abdel-Nasser Language School, 2009

LANGUAGES

Arabic : Native Language
English : Good
French : Basics

COMPUTER SKILLS

: Windows, MS Office, Internet

TRAINING COURSES AND CERTIFICATIONS

: Microsoft Master Office Certified, YAT Education Center (2014).
: English course, Amideast (2014).
: Human Resources Certificate, AUC (2017).
: Training at Barclays Bank (Legal department): Assisting in the preparation of notes and drafting of documents in the Division field, providing legal assistance in matters regarding the regulations applicable to the bank, Undertaking legal research and analysis

CHRONOLOGICAL EXPERIENCE RECORD

Dates : Feb. 2017
Employer : Raya Contact Center
Job title : Call Center Agent

Job Description : Worked as one of call center team in El-Baraka Bank and respond to the inquiries and requests from the customers over the phone and serve them to check their bank statements and activate the master debit cards and check for the amounts in the credit cards and provide the information of our service in the bank to them.

Dates : Oct. 2014

Employer : B2eedy Home Store

Job title : Sales Agent

Job Description : Worked as one of B2eedy sales team, where I managed to sell the organization products, Recommends changes in products, service, and policy by evaluating results and competitive developments, Monitor competition by gathering current marketplace information on pricing, products, new products, delivery schedules, merchandising techniques, Focuses sales efforts by studying existing and potential volume of dealers.