

Has 2 years experience in telesales and 6 months in HR department. Has outstanding marketing and online advertising skills.

## PERSONAL DATA

Nationality : Egyptian  
Gender : Male  
Residence : Ain Shams, Cairo

## EDUCATION

: Currently an Undergraduate in the Faculty of Commerce, Ain Shams University (Anticipated year of graduation: 2019)  
: Secondary Education: Um Kalthoum Language School, Ain Shams, Cairo, 2012

## LANGUAGES

Arabic : Native Language  
English : Very Good

## COMPUTER SKILLS

: Windows, MS Office (Word, Excel, Power Point), Internet

## CHRONOLOGICAL EXPERIENCE RECORD

**Dates** : From 2015 till now  
**Employer** : Wasla Outsourcing Company  
**Job title** : Agent  
**Job Description** :

- Worked as a temporal Team Leader when the original leader was Out Of Office "OOO".
- Assist Customers.
- Solve customers' problems.
- Persuade customers of new offers.

  
**Field of experience** :

- 2 years experience in telesales (1 year as a Call Center Agent, 1 year as Backoffice Agent).
- 6 months in HR department.
- Outstanding marketing and online advertising skills, shown by my telesales background.
- Extremely well versed in team working, business planning and giving presentations.