

Has over 10 years of experience in the field of open source ERP/CRM Creation & Development, Database Administration and Web Application Development using PHP.

## PERSONAL DATA

Nationality : Egyptian  
Birth Date : Sep. 1981  
Gender : Male  
Residence : Shoubra, Cairo

## EDUCATION

: Faculty of Law, Menoufia University

## LANGUAGES

Arabic : Native Language  
English : Good  
Russian : Basics  
Polish : Basics  
Italian : Basics

## COMPUTER SKILLS

: Windows, MS Office, Internet

## CHRONOLOGICAL EXPERIENCE RECORD

**Dates** : From 2015 till now  
**Employer** : FXStations LTD (Financial Services Company)  
**Projects** :

- Developing client's dashboard: Where client can monitor his services, tickets, deposit or withdraw funds through online payments.
- Developing CRM system – PHP: Used for customer support and sales department, to manage leads, potential sales, current client's tickets and requests, open or suspend account for a client.
- Developing ERP system – PHP: An all in one system where it should handle all the company internal and external activities through one portal, to replace the current CRM and the client's dashboard. It contains module to handle HR activities such as: interview request, failure or success, KPI, vacation request, penalties, job description and requests. For financial it handles income, outcome, journals, assets, salaries. And other several internal departments services in the ERP system.
- Replacing ASP.Net: Converting all web apps from ASP.net and MSSQL

into open source app, using PHP and MySQL database.

- Developing Website – PHP: Create or remove new features an page to the website and manage web forms.

**Job title** : Senior PHP Web Developer  
**Job Description** : Main work fields of the company: Forex.

**Dates** : From 2007 till 2015  
**Employer** : Adam Group Company (Self owned)  
**Job Description** :

- Roles: Web Design.
- Main work fields of the company: Web Design Online Marketing General Supplying Car Rental Accommodation.

**Dates** : From 2002 till 2006  
**Employer** : Interact for Translation Solutions  
**Job Description** :

- Roles: Sales - Stock Control - IT Manager.
- Main work fields of the company were: Electronic Dictionary – PC Hardware – Translation services – Publishing.

#### **Freelancing & short term jobs (from 1 to 6 months):**

In the role of: Web Developing – Graphic Design – Software Management:

- Wadi Al Nahil Investment Group.
- Al Arabia Constructions.
- Al Masria Al Handasia Decoration – Al Bai.
- Al Masry Bazar shops & restaurant in Sharm El-Sheikh.

#### **Technologies, Tools & APPs:**

- DEVELOPMENT:
  - PHP.
  - MySQL.
  - JavaScript.
  - MQL4 (Forex Trading Programming).
  - SQL Script.
  - Visual Studio.
  - Dreamweaver.
  - HTML
  - CSS.
  - XML.
- SERVER AND OS MANAGEMENT:
  - CentOS 6.5 ~ 7.
  - Fedora 18 ~ 24.
  - Apache Server.
  - Cpanel.
  - WHM.
  - Wamp & XAMPP Servers.
  - Cisco S/R.
- CRM SYSTEMS DEVELOPMENT:
  - Vtiger CRM - PHP.
  - Custom CRM - PHP.
- CMS SYSTEMS DEVELOPMENT:
  - Joomla.

- Wordpress.
- VARIOUS APPS:
  - Photoshop.
  - Flash.
  - FTP clients.
  - GitHub.
  - Audio & video edit.

- Field of experience :**
- PROGRAMMING & SERVER SIDE DUTIES:
    - Manage, edit & develop code for open source ERP & CRM systems.
    - Writing programming code & adapt existing software to meet business requirements.
    - Manage; code editing, debugging & solve code problems.
    - Install and configure databases, manage database's tasks & SQL queries.
    - Identify the type of the web application content & determine any functionality should be provided.
    - Extensive testing across well known browsers & handling application bugs & ensure compatibility.
    - Create responsive design to fit web pages for several screen sizes.
    - Handle dynamic response for multilingual web applications.
    - Using different content management systems.
    - Install, configure & manage servers, virtual machines.
    - Register domains, DNS & redirects.
    - Manage periodical backup.
    - Organizing policy & permissions for server content.
  - THIRD PARTY & EXTERNAL PROVIDERS DUTIES:
    - Managing third party integration.
    - Handling, testing, coordinating and support for web/software apps created by external providers.
    - Create e-mail servers & provide setup instruction.
    - Registering different search engines, web analytics & manage Search engine optimization (SEO).
    - Managing content of social media (Bloggers - Facebook - Twitter - LinkedIn - Google+ - Youtube - Tumbler).
    - Manage paid ads on Facebook ads, Google Adwords & AdSense.
  - MAINTENANCE & DEVELOPMENT DUTIES:
    - Dealing with wide range of everyday use software.
    - Translate text content into several languages, manage proofreading content & grammar.
    - Identify training needs and lookout for opportunities for improvement to develop new efficient procedures.
    - Keeping up-to-date knowledge by participating in educational opportunities for recent technological & software developments
    - Testing new technologies and current design trends.
    - Installing & configuring hardware, software.
    - Investigating, diagnosing, solving computer software & hardware faults.
    - Responding to breakdowns, repairing equipment & replacing parts.
    - Obtaining replacement or specialist components fixture or fittings.
    - Managing stocks of equipment, consumables & other supplies.
  - DESIGN DUTIES:

- Create web application visual options, graphic theme, color scheme, typography, atmosphere, pathways, etc.
- Create graphics, 2D animations, and media essentials.
- Manipulate digital photographs; manage editing of video & audio.
- Corporate Identity design (Logo, Business Card, Letter head, Flyer, etc.).
- TOWARD CUSTOMERS DUTIES:
  - Communicating with customers to identify their needs.
  - Demonstrating & receiving feedback about draft work to investigate customer complaints and non-conformance issues
  - Ensure the product matches the requirements of the client, appealing, interactive, user friendly and in line with company branding theme.
  - Provide photography session for products / showrooms / personnel, etc.
  - Preparing statistics reports for site's visits.
  - Post sales technical support through phone or e-mail.
  - Training client's staff on creating/editing/managing website content.
- KEY SKILLS:
  - 10+ years of experience in web, databases and servers.
  - Conscientious and responsible.
  - A keen eye for detail and a results driven approach.
  - Handled several projects with tight deadlines.
  - Problem solver and able to handle large projects from A to Z.
  - Adaptable, able to pick up new techniques.
  - Aware of international web standards & protocols.
  - Ability for Arabic-English & English-Arabic content translation.
  - Attracted to places & monuments photography, enthusiastic to historical areas & modern age major event research.
  - Wrote & translated articles & videos for blogs about local, regional & international events.