

Holds a B. Sc. in Computer & Information Technology and has more than 8 years hands-on experience working as Microsoft System Admin and IT & Helpdesk Specialist.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 21/03/1984
Gender : Male
Marital Status : Single
Residence : Cairo

EDUCATION

: B. Sc. in Computer & Information Technology, Menoufia University, 2006

LANGUAGES

Arabic : Native Language
English : Very Good

COMPUTER SKILLS

: Windows, MS Office, Internet

TRAINING COURSES AND CERTIFICATIONS

: MCSA 2012.
: .Net FRAMEWORK Windows-Based Client Development.
: SQL

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From Jun. 2014 till now
Employer : Spark Travel, Travel, Tourism & Hotels - Egypt
Job title : Microsoft System Admin
Job Description :

- Updating and monitoring IT user accounts.
- Maintenance & management of the Critical Windows based Server Environment.
- Maintaining up to date Antivirus levels on all machines.
- Working on Active Directory accounts, configuration of PCs & laptops.
- Managing and monitoring of backups of company data.
- Providing Hardware & Software maintenance support.

- Troubleshooting technical problems and implementing solutions.
- Liaising & meeting with external suppliers of IT services.
- Producing reports for senior managers.
- VMWare.
- Developing new database and company desktop application.

Dates : From Jun. 2013 till May 2014
Employer : Al-Torjoman International for Media Services, Media Production - Egypt
Job title : Microsoft System Admin

Dates : From Nov. 2011 till Jun. 2013
Employer : Equinox El-Nabaa Resort (Hermes Group), Travel, Tourism & Hotels - Egypt
Job title : Microsoft System Admin

Dates : From Nov. 2008 till Nov. 2011
Employer : El-Gendy for Petroleum Services and Transportation, Oil, Gas & Energy - Egypt
Job title : IT & Helpdesk Specialist

Skills:

- Active Directory.
- Exchange Server.
- DHCP.
- Remote Desktop.
- Group Policy Management.
- Microsoft Windows Server.
- Microsoft Windows Client.
- Network Administration.
- Hardware & Software Maintenance.
- Visual Studio.NET (C#).
- SQL and MYSQL.
- Adobe Photoshop.