

Holds a B. Sc. in Aviation Engineering (airplane structure & engine) and has over 9 years experience working in maintenance and technical office.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 30/05/1982
Gender : Male
Marital Status : Single
Residence : Cairo

EDUCATION

- : B. Sc. in Aviation Engineering (airplane structure & engine), Institute of Aviation Engineering Technology, 2006
- : Secondary Education: Maadi Language School, 2001

LANGUAGES

Arabic : Native Language
English : Very Good
French : Fair

COMPUTER SKILLS

- : Windows, MS Office (Word, Excel, Power Point), Internet

TRAINING COURSES AND CERTIFICATIONS

- : Studied on-job training (OJT) from Egypt Air (Sep./Oct. 2007) working at hangers (8000, 7000, 6000).
- : Basic license of maintenance of a/c (structure & engine).
- : (LWTR) license without type rating large aircraft NO. 3456 from Ministry of Civil Aviation in Egypt (Dec. 2010).
- : A320 Initial Course for Airframe / Power Plant Engineers in Elmasreya Training Center according to ATA 104 Level 3 (Nov. 2011).
- : IAE V2500 - A1 & A5 Engines Initial Course at Elmasreya Training Center.
- : Training at Mercedes Service Center in Maadi (from Jul. 2007 till Mar. 2008).
- : Level 3 Service Advisor from Skoda (ARTOC AUTO) at EGYPT.
- : I take advanced position in HYUNDAI at GABBOUER AUTO.

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From Mar. 2013 till now
Employer : Alaksa Automotive Services for Hyundai & Skoda
Job title : Service Advisor
Job Description :

- Responsible for workshop working capacity and parts turn over.
- I provide customers with advice pertaining to the upkeep and care of their cars.
- I work in a dealership service shop and serves as the liaison between the customers and the mechanics shop.
- Diagnose customer vehicle & advise him on necessary repairs.
- Handle warranty policy within the authority given.
- Complete repair order & obtain customer approval & signature.

Dates : From Aug. 2012 till Oct. 2013
Employer : Carina Wear
Job title : Area Manager

Dates : From Jun. 2011 till Jul. 2012
Employer : Elmasria Universal Airlines
Job title : Flight Engineer

Dates : From Aug. 2007 till Jun. 2011
Employer : Retail Group Egypt
Job title : Merchandiser for brands (QUIZ, JENNYFER, NINE WEST & ALDO Group)
Job Description :

- Responsible for the ordering or the buying of the products from the brand with regards to business plan set and agreed for the financial year.
- Decide on the launch of the new season stock and the phases thereof to follow.
- Agree with the management on the amount of discounts to be given out during a season.
- Decide on the periods for sale, promotion and any other activities for the brand.
- Understand continuity lines and keep record of the stock volumes and sales of the same.
- Have awareness on the festivities and general trends in the country.
- Agree on an intake margin before the start of the season and strive to achieve it for the year end.
- Create price matrix based on all the factors influencing the landed cost and the agreed intake margin.
- Look into reasons for any sudden drop or uplift in sales for the brand.
- Create weekly stock and sales report for the management, make sale file and further markdown file.

Technical Skills:

- Knowledge about operation systems.
- Good knowledge in car maintenance.
- Skills in maintenance by hand.

- Good in drawing of machine design.

Conceptual Knowledge:

- Deep understanding of the Object Orientation Concepts.
- Deep understanding of Software Engineering concepts.
- Deep understanding of hardware design and electronics.