

Holds a B. Sc. in Civil Engineering and has an experience of 14 years managing diverse projects and operation functions in Civil Engineering, GSM, Telecom & Project Management between Construction, Maintenance, Rollout, Enhancement & Quality in several multinational companies.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 27/08/1980
Gender : Male
Marital Status : Married
Residence : Nasr City, Cairo

EDUCATION

: B. Sc. in Civil Engineering, Ain Shams University, 2004

LANGUAGES

Arabic : Native Language
English : Fluent

COMPUTER SKILLS

: Windows, MS Office, Internet

TRAINING COURSES AND CERTIFICATIONS

- : Project Management, Vodafone (2014).
- : Cost Control of Engineering Projects (CONE), American University in Cairo (2014).
- : Introduction to Project Management, International Standards (PRMG), American University in Cairo (2013-2014).
- : Building Protection, Repair & Maintenance Program (BPRM), American University in Cairo (2012-2013):
 - Repairing and Strengthening of reinforced concrete structures.
 - Quality Control & Quality Assurance.
 - Repairing and Maintenance of Steel Structures.
 - Materials and Composite for Construction.
 - Buildings Failures.
 - Maintenance of concrete buildings.
- : Negotiation Skills, Vodafone (2012).
- : English Language Development (ELD), Vodafone (online) (2011).
- : Standardization of BTS & COW sites Installation, Ericsson (2007).

- : AutoCAD, MS Office, Information System Institute (2004).
- : Emergency Response program, Vodafone (2012).
- : Risk Assessment and Management, Vodafone (2012).
- : First Aid, Vodafone (2012).
- : Occupational Health, Safety & Environmental Control (OSHA), Vodafone (2011).
- : Safety Defensive Driving, Gulf Technical & Safety Training Center (2011).
- : Tower Climbing, Ericsson & Vodafone (2007 & 2009).

CHRONOLOGICAL EXPERIENCE RECORD

- Dates** : From Oct. 2016 till now
- Employer** : Ericsson Egypt Ltd
- Project** : Etisalat Network
- Job title** : Quality & Acceptance Manager
- Job Description** :
- Managing telecom engineering delivery projects from quality and acceptance management perspective.
 - Executing quality management activities according to project quality plan - include but not limited to make project E2E implementation process, quality standards and quality audit.
 - Managing preliminary and final acceptance of sites whether new sites (ROT) or Expansions.
 - Establishing and maintaining metric capture programs, trending activities and implementing the QC plan.
 - Performing corrective action investigations, determining root causes and defining corrective/preventive action measures.
 - Ensuring compliance with technical specifications and acceptance criteria.
 - Monitoring and evaluating subcontractors implementation quality to guarantee meeting internal and external customer requirements and expectations.
 - Proactively managing the client's service needs to ensure the highest levels of customer satisfaction and that their expectations are met.
 - Communicating and interacting effectively with all levels of the organization and with external auditors.
 - Conducting internal and external meetings and interfacing with customers.
 - Manage reports and statistical analysis and presenting them to management and customers.
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- Dates** : From Mar. 2016 till Oct. 2016
- Employer** : Landmark Contracting Group – Egypt
- Project** : Vehicles Inspection Project – Rapiscan Equipment – Egyptian Ports
- Job title** : Construction Project Manager
- Job Description** :
- Prepare weekly progress reports & presenting them to directors documenting project progress in accordance with the Basic Contract.
 - Monitoring and managing all contractors, consultants and third party suppliers within the project.

- Working closely with clients to understand their needs.
- Managing the day-to-day operational aspects of the project.
- Arranging and managing all project related meetings.
- Attending client meetings & guiding them through processes.
- Producing timing, costing and scoping documentation.
- Establishing the overall success criteria for a project, including; time, cost, technical and performance parameters.
- Writing progress reports & presenting them to directors.
- Monitoring all work in accordance with schedules.
- Producing & maintaining project management plans.
- Identifying resources required, select appropriate project personnel and assign individual responsibilities.
- Tracking and managing project expenditure.
- Minimizing the company's exposure to risk and financial loss during the project lifecycle.
- Assisting with the proposals and pricing of projects.
- Procurement and Management of relevant sub-contractors.
- Leading, motivating and managing a team in all aspects of estimating, planning and resource evaluation.
- Controlling the budget for the whole project, maintaining the agreed levels of expenditure.
- Maintaining proper documentation (general project plans, action items, timelines, call notes, etc.) on all projects.

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| Dates | : | From Oct. 2015 till Mar. 2016 |
| Employer | : | House of Medicine W.L.L, - Kingdom of Bahrain |
| Project | : | Governmental Hospitals, Health Centers, Pharmacies & Private Hospitals Construction and Renovation Projects – E2E Consulting Development Services |
| Job title | : | Consulting & Business Development Manager |
| Job Description | : | <ul style="list-style-type: none"> • Provide expert support and technical advice to the contractor's engineers and business partners. • Initiate and implement performance reviews, contract compliance reviews for state commissions and utilities. • Communicate with the clients to keep them informed of progress and to make relevant decisions and manage expectations, lead change efforts and ensure satisfaction. • Develop work plans and coordinate daily fieldwork and project team efforts. • Measure projects progress, client benefits and budget expectation achievement through proprietary tracking tools. • Ensure that the projects run smoothly and that the structures are completed on time and within budget. • Supervise tendering procedures and putting together proposals. • Manage any change requested by the clients about the design, and ensure relevant parties are notified of changes in the project. • Attend public meetings with the clients to discuss projects progress and to clear any miscommunications. • Correct any project deficiencies that affect production, quality and safety requirements before final evaluation and project reviews. • Manage, develop and mentor contractors to assess engagement |

performance.

- Identify issues and form hypotheses and solutions.
- Present findings and recommendations to clients.
- Writing up business recommendations and solutions and follow up its implementation and ensuring the client receives the necessary assistance to carry it all out.
- Develop innovative solution to overcome complex business challenges.
- Manage projects financials including budgeting & invoicing.

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| Dates | : | From Dec. 2008 till Aug. 2015 |
| Employer | : | VODAFONE Egypt |
| Project | : | Vodafone Network & Premises – Enhancement & Maintenance |
| Job titles | : | <ul style="list-style-type: none">• Civil Enhancement & Maintenance Deputy Manager (from Jun. 2012 till Aug. 2015)• O&M Civil Work Team Leader (from Dec. 2008 till Jun. 2012) |
| Job Description | : | <ul style="list-style-type: none">• Major responsibilities:<ul style="list-style-type: none">- Acting as Civil Construction & Enhancement Manager with all authorities and responsibilities.- Manage all construction & Maintenance works (Civil, Electrical, Electromechanical, RF & TX), new sites deployment & Civil Enhancements required for VFE premises and sites including acceptance process to maintain and keep them running in healthy and economic conditions.- Monitor and control the competency & performance of contractor partners to ensure that the investment programs are delivered on time and to a high standard.- Manage all projects activities to ensure timely, efficient, and professional execution of all project tasks.- Establish efficient communication channels between projects, support sections, other disciplines and departments, within the project team.- Co-ordinate internal project planning, with other disciplines and departments, and with other related projects.- Supervise and manage Civil Enhancement team including tasks allocation, quality assurance and monitoring the workloads, undertake appraisals and ensure the development of individual team members of the subordinate staff.- Ensure all project risks, critical project tasks and blocking issues are thoroughly analyzed and that proper corrective actions are timely implemented.- Prepare regular staff and manpower reports to Program Manager.- Ensure reporting tasks are timely executed, and that reports are complete and cover all project needs, including progress status and financial status, versus project timelines, contractual obligations and other commitments.- Manage & conduct the monthly PMR of BTS sites and maintain data base for performance records.- Provide advice on networks supporting structures defects identified during surveys or reported by network engineers.- Specify and carry out minor remedial works as required and/or escalating and referring to structural consultants.- Provide technical support and guidance to the wider field |

- operations & Rollout team.
- Communicate allowable loads guideline for mounting structures.
- Ensure the contractors & vendors commitment with VF H&S policies standards by conducting safety audit visits and applying penalties in case of any violations.
- Financial control according to the budget including customers invoicing.
- Contribute on the forecasting and management of OPEX and CAPEX budgets.
- Ensure Civil and Telecom Works guidelines and schedules are followed and enforced.
- Stakeholders coordination and management.
- Check that the working environment is maintained at an acceptable level, carry out safety inspections.
- Coordinate site activities and assure that all disciplines directly involved in the project are in phase with the Project goals and objectives.
- Ensure that Service Providers and vendors/suppliers meet all the technical specifications with respect to company and customer specifications.
- Provide on-site supervision if required.
- Ensure workmanship quality of the installations done by the Service Providers is within the Contract, standards and Customer expectations.
- Ensure all company, Federal, Local, and customer safety guidelines and construction procedures are enforced during the entire implementation and acceptance phase of the project.
- Participate in site design walks.
- Review and approve provided construction documents and notice to proceed information for completeness.
- Complete site pre-inspections and coordinate post-construction audits.
- Support site work completion acceptance.
- Prepare regular interval forecast and progress reports as required by the management.
- Provide accurate status information on the progress to management.
- Provide technical assistance to the Service Providers and any other suppliers that provide services associated Works activities.
- Supervise, coordinate and monitor works with the Service Providers and other disciplines that have an interface with the Civil Works and telecom part.
- Provide team leadership focusing on quality and results.
- Manage delivery and services provider and ensure that milestones are met.
- Close out document review and acceptance sign off.
- Major tasks:
 - Civil, Radio & TX Enhancement and Maintenance for VFE premises and sites all over Egypt.
 - New sites construction.
 - Old sites relocations and replacements.
 - Reinforcement and strengthening of unsafe steel / concrete structures including reviewing and evaluating reinforcement

proposals with consultants to protect VFE investments in our BTS network and minimizing the customer impact due to supporting structure failure.

- Telecom Steel Supporting Structures Preventive & Corrective Maintenance and complete enhancement to keep sites revenue by increasing steel structures operational life time and increasing network availability.
- Sites Securing / sites relocation / restoration of stolen or vandalized sites / dismantle of complete sites.
- H&S Projects (Legacy Infrastructure, Revamp, lifelines installations).
- Sharing projects including checking VFE steel structures capability to stand for other operators new loads including its reinforcement if needed.
- Construction, power & RF special projects:
 - Underground Solar Shelter.
 - Underground Battery Steel Box.
 - Security project for all VF sites all over Egypt.
 - Safety lifelines installations.
 - HU Swapping, Sites Swapping & Modernization.
 - Outdoor Cabinets Securing.
 - Power Cube Security.

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| Dates | : | From Dec. 2006 till Dec. 2008 |
| Employer | : | ERICSSON Egypt Ltd (EFS/CW dept.) |
| Project | : | Etisalat Network |
| Job titles | : | <ul style="list-style-type: none">• Civil Work Supervisor (Rollout) - Etisalat Account• Civil Work Acceptance & Audit Supervisor (EOT) - Etisalat Account |
| Job Description | : | <ul style="list-style-type: none">• Managing & planning all construction stages starting from receiving it as nominal till site handing over, passing on all acquisition, construction and acceptance process.• Apply & maintain safety procedure and its regulations.• Practicing risk management for sites that exposed to health & safety problems.• Provide Technical support for EEL Solution Department and EOT Etisalat accounts according to the contract acceptance criteria.• Apply crushing time methods in all levels.• Major responsibilities:<ul style="list-style-type: none">- Supervise and provide guidance for the implementation of BTS sites from the design phases with the Radio department till it's in service.- Coordinate between different parties involved within the construction process.- Review and approve all designs submitted by consultants until end of construction phase.- Supervise & accept of all Civil, RF, Telecom, Electrical & Electromechanical work activities for new sites including preparing MRFs, BOQs, technical and financial reports.- Follow and pushing the rollout construction plans according to a tied time schedules.- Prepare reports & statistics that measure progress & indicate where remedial actions are needed. |

- Perform preliminary and final acceptance of sites.
- Ensure balanced workload among team & analyze the performance of the contractor.
- Ensure applying Health and Safety policies & procedures.

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| Dates | : | From Jun. 2004 till Dec. 2006 |
| Employer | : | ASCO Engineering Company – Egypt |
| Project | : | LEONI wiring system factories, Nasr city Industrial Free Zone – Cairo |
| Job title | : | Senior Site Engineer |
| Job Description | : | <ul style="list-style-type: none"> • Workshop steel structure building (13,700 square meter). • Administration Building (3,900 square meter). • Store steel structure building (3,900 square meter). • Utility and Service Buildings (1,850 square meter). • Firefighting Tanks, Network & Pump Station. • Compressed Air Station & Network. • Diesel Generator Unit. • Medium & low Tension Electrical Rooms. • Major Responsibilities: <ul style="list-style-type: none"> - Execution of the project items according to the contract scope of work, technical specifications, contract schedule and within the project budget. - Following up with site engineers of subcontractors to ensure that work is being carried out as per the scope, design drawings, specifications & meeting planned dates as per schedules. - Issuance of the project daily reports for both management and client. - Scope verification and quality control with the consultant representative. - Create the monthly invoices regarding to the contract BOQ and issue monthly cost control report. - Implement any required changes during the execution process on all the project phases as well as study the impact of these changes on the project schedules, cost and quality. - Interact with Project Manager / Project Consultants for clarification in design etc. - Managing, monitoring and interpreting the contract design documents supplied by the Project Consultants / Architect. - Setting out, leveling and surveying the site. - Planning the work and efficiently organizing the plant and site facilities in order to meet agreed deadlines. - Review and Advise on Engineering requirements and drawings for site work. - Checking plans, drawings and quantities for accuracy of calculations. - Attend and Review all Benchmarking meetings. - Ensuring construction Quality Assurance /Quality Control processes are being implemented by the contractor / Sub-Contractor as per approved QAPs. - Overseeing the selection and requisition of materials and plant. - Report any non-conforming work. - Ensure periodic testing of Raw materials & completed works as per specifications, standards & codes. |

- Co-ordinate with other disciplines for space planning & interfacing; Liaising with any consultants, subcontractors, supervisors, planners, quantity surveyors and the general workforce involved in the project.
- Ensure that Communication regarding any changes in plan have reached the Sub-Contractor's Representatives.
- Actively monitor the work environment for hazards.
- Review of Material Checking & Submittals, site construction drawings, site coordination etc.
- Identify and highlight possible risk on project.
- Assist in necessary project documentation & reporting.
- Coordination for verification of extra claims raised by the subcontractors.

Dates : From Jun. 2003 till Sep. 2003 (during education)
Employer : Arab Contractor Company – Egypt
Project : Construction of ELMALK FAHD Schools in Nasr City
Job title : Site Engineer (Trainee)

Key Competencies and Skills:

- Civil Engineering.
- Telecom Engineering.
- Quality management.
- Health & safety.
- Project management.
- Business analysis.
- Efficient operation management.
- Consulting management.
- Cost control and budget management.
- Performance management.
- Team development and performance improvement.
- Relations Management.