

Holds a B. Sc. in Energy Engineering and has about 5 years hands-on experience working in technical office field.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 25/10/1990
Gender : Female
Marital Status : Single
Residence : Cairo

EDUCATION

: B. Sc. in Energy Engineering, Helwan University, 2012
: Preparing M. Sc. degree in Mechanical Power Engineering, Helwan University (Pre-Master is done)
: El-Marg Secondary School, 2007

LANGUAGES

Arabic : Native Language
English : Very Good
German : Fair
Italian : Basics

COMPUTER SKILLS

: Windows, MS Office (Word, Excel, Power Point), Internet
: PVSYST PROGRAM
: AutoCAD 2D
: QuickBasic45
: ESS
: Visual Basic

TRAINING COURSES AND CERTIFICATIONS

: Electrical Site Engineer, SIAC at Creative Group (Oct, 2016).
: Sustainable Energy Project, Giz Organization at Clean Tech Arabia and GESR (Sep. 2016).
: Design Solar Energy Systems at National Solar Company (Aug. 2016).
: Marketing at Taha World Center (Mar. 2016).

- : Participate in Workshop on "Dynamic Investment Grade Calculations of Energy Projects", organized by Regional Center for Renewable Energy and Energy Efficiency (RCREEE), NREA, Cairo, Egypt (May 2015).
- : "Solar PV and Power saving consumption Products", organized by Industrial Training Council (ITC), German Academy for Solar System Technology (Gtss), Alexandria, Egypt (Nov. 2014).
- : Concentrating solar multi generation plants, organized by STSmed, European Union, El Sewedy Electric Group, 10th of Ramadan, near Cairo (Aug. 2014).
- : Participated in Seminar "Photovoltaics: Solar Consultant", organized by German Academy for Renewable Energy and Environmental Technology and PHOTOVOLTAIK-INSTITUT BERLIN, PHOTOVOLTAIK-INSTITUT in Berlin, Germany (Jun. 2013).
- : Training at Shoubra El-Kheima Power Station, organized by Ministry of Electricity (Jul./Aug. 2011).
- : Certificate Attendance at Canadian Center:
 - Mini TOT.
 - Marketing and Digital Marketing.
 - Sales.
 - Creative Thinking.
 - Communication skills.
 - Body Language.
- : At Zedny:
 - Interpersonal skills (Planning, Leadership, Time Management, Mind Mapping).
 - Communication skills.
 - Change management.
 - Creative thinking.
 - Presentation skills.
- : Participate in Solar Energy Course, Intensive Practical Training at Center for Environmental and Smart Technology, Fayoum University, Fayoum, Egypt (Feb. 2017).
- : Participate in Zaafrana wind power station visit in cooperate with RCREE.
- : Participate in Esolar Company events at El-Rehab City and Madinty and Mayfair (Talaat Mustafa Group).
- : Attend Inter Solar Europe Conference and Exhibition in Munich – Germany.
- : English: Toefl certificate with grade 450 (May 2015).

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From 2015 till 2016
Employer : National Solar Company
Job title : Solar Energy Engineer & Instructor

Dates : From 2014 till 2015
Employer : Esolar Company
Job title : R&D Specialist
Job Description :

- Learning about new products and finding new products that should sell.
- Supporting other team members with solar technical knowledge.
- Designing solar projects that are technically challenging.

- Assist them in making technical decisions (such as selection of the right equipment for solar projects).
- Assist in the creation of line diagrams and permitting packages for our customers.
- Communicating directly with customers (phone, email, chat), answering their questions (technical questions about solar, and also non solar related questions about logistics and more), and building quotes.
- Fulfilling customers' orders by ordering items from vendors, scheduling shipments, and updating the ERP system.
- Keeping website updated with relevant technical information about products, in order to improve the quality of website as well as improve ranking in different search engines. Creating the right images, text and videos for every product is the core driver of online sales.
- Find creative ways to reach new customers.
- Be involved in strategic decision making regarding stock, prices, vendors, and other core business decisions.
- Find ways to save time on tedious repetitive tasks by either finding existing software solutions that can perform them, or by communicating with team in order to develop such automated solutions in house.

Dates : From 2013 till 2014
Employer : Renewable Energy and Power Services
Job title : Technical Support
Job Description :

- Supporting the Team members with solar technical knowledge.
- Communicating with customers answering their questions.

Dates : 2012
Employer : Value Tech Company
Job title : Technical Support Engineer