

Holds a B. Sc. in Communication Engineering and has about 6 years hands-on experience, including 3 years working as Network Engineer.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 11/10/1989
Gender : Male
Marital Status : Single
Residence : Cairo

EDUCATION

: B. Sc. in Communication Engineering, Arab Academy for Science and Technology and Maritime Transport (Cairo branch), 2011
: Secondary Education: Saint Fatima Language School, 2006

LANGUAGES

Arabic : Native Language
English : Excellent
German : Fair

COMPUTER SKILLS

: Windows, MS Office, Internet
: C++
: Matlab
: Orcad
: Adobe Photoshop
: SQL
: CodeBlocks
: Eclips Mars

TRAINING COURSES AND CERTIFICATIONS

: Embedded Systems Diploma, Embedded Fab (from Nov. 2015 till Mar. 2016).
: Software Test Process, Software Engineering Competence Center (SECC) (Jan. 2015).
: Embedded Systems Diploma, Amit Learning (from Nov. 2013 till Feb. 2014).
: GSM (Global System Mobile Communications) (Self-Study) (Apr. 2013).

- : CCNA (Cisco Certified Network Associate), Ahmed Nabil Networks Center (from Jul. till Oct. 2012).
- : Designing PCB boards.
- : AIESEC Organization - YES "Youth Entrepreneurs" Project, The main idea was to make a virtual project planning from A to Z.
- : Utopia General Sessions focused on management and taking decisions.

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From Jul. 2014 till now
Employer : Pyramid Systems Development – Cairo
Job title : Network Engineer

Dates : From Nov. 2012 till Jan. 2013
Employer : Raya Contact Center
Project : Etisalat Project
Job title : Technical Support Representative
Job Description : Responsible for solving customer's technical problems and answering all their inquiries and questions during specific time frame with respect to quality assurance terms and customer satisfaction.

Dates : From Nov. 2011 till Feb. 2012
Employer : Vodafone Egypt
Job title : Customer Service Agent
Job Description : I was able to receive Customer's inquiries and problems and work on solving this problem in a small time frame as per customer satisfaction, as I own every inquiry I receive, and also I was able to declares all the new services and offers provided by the company.

Technical Skills:

- Networks Security.
- Network Architecture.
- System troubleshooting and technical support.
- Network Routing and Switching.
- Operating Systems Management.
- Hardware Maintenance and Development.
- Coding using C programming language.