

Holds a B. Sc. in Communication & Electronics Engineering and has over 11 years hands-on experience working in telecommunication field.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 05/02/1985
Gender : Male
Marital Status : Married
Residence : New Cairo

EDUCATION

: B. Sc. in Communication & Electronics Engineering, Banha University, 2006

LANGUAGES

Arabic : Native Language
English : Very Good

COMPUTER SKILLS

: Windows, MS Office, Internet
: Programming (C, C++, Visual Basic 6 & Assembly)
: Orcad Family (Spice, Layout, etc.)

TRAINING COURSES AND CERTIFICATIONS

: Master of Business Administration (MBA), Esclasca Business School, Paris (2017).
: Courses certificates:

- Scrum Fundamentals Certified (SFC) (2015).
- Six Sigma Yellow Belt Certification (2015).
- ITIL (2013).
- CCNA 2010.
- PRIMERGY Server Management (in Dubai).
- SCCM 2007 (System Center Configuration Manager).
- MCSE 2003.

: Courses attended:

- PMP (Project Management Professional) (2012).
- Microsoft Project (2013).
- Mobile Systems (2011).
- Kasper Antivirus Admin Server.

- Configuring and deployment Win Vista.
- HP Procurve in National Telecommunication Institute (NTI).
- VOIP in Panasonic Training Center.
- English course in British Institute (2 times level 7 & 10 from 16).
- Human Development Program:
 - Self-management.
 - Problem solving.
 - Leadership.
 - Mind Mapping.
 - Communication skills.
 - Self Learning.
- : Microsoft Windows 98 in ICL Co.
- : Microsoft Excel 97 in ICL Co.
- : Trainings at:
 - Huawei training – UAE: Etisalat UAE modernization project (mega project).
 - Egypt Air Co. (Jul./Aug. 2005):
 - Deal with central office.
 - Deal with wireless devices.
 - Khalda Petroleum Co. (Sep. 2004):
 - Building a Microwave network.
 - Building V SAT station.
 - Fujitsu Co. (Jul. 2004):
 - Deal with servers & networks.
 - Maintain printers & monitors.
 - Grand Air Co. for air condition work (Jul. 2004).
 - The General Petroleum Egyptian Institute (Aug./Sep. 2003).

CHRONOLOGICAL EXPERIENCE RECORD

- Dates** : From Jun. 2016 till now
- Employer** : Etisalat – Misr
- Job title** : Network Fixed Assets Management – Senior Engineer
- Job Description** :
- Dismantle project auditor:
 - Trace all dismantled sites progress and material.
 - Enhance the process of dismantle among all stakeholders.
 - Send analyses every month to top management.
 - Automation team:
 - Enhance the network inventory system (NIM).
 - Work in RF optimization team to map all network cells (Not mapped cells exercise).
 - Collect and analyze any query from the technical teams to IT department to apply.
 - Collect the database remotely from vendor's servers to drop in NIM sys.
 - Item Master files preparation team (IMF):
 - Track all network equipment from the lunch of Etisalat Misr since 2006.
 - Create the Code for each item in the network as a protocol between all departments in Etisalat.
 - Contact the Finance, warehouse, IT and technical department to

collect the data.

- Analyze the Data and update the NIM system.
- Lead all cleansing activities on NT (Duplicated ET code, Apply vendor code on ERP sys...).

Dates : From Jan. 2016 till Mar. 2016
Employer : Ecotel – Egypt
Project : Vodafone Huawei Swap Project (Telecom and Civil)
Job title : Project Coordinator
Job Description :

- Swapping from old Ericsson cabinets to new Huawei cabinets.
- Responsible for 3 telecom teams and 1 Civil team.
- Responsible for material needed and their movement and the cost of the project.

Dates : From Jun. 2015 till Jan. 2016
Employer : Emirates Islamic Bank – UAE
Job title : Customer Services
Job Description :

- Deal with the customer for any query in their credit card, Accounts and the Finance.
- Solve the customer problem and rise complains in case it is must.

Dates : From Nov. 2010 till Feb. 2015
Employer : Ericsson
Job Description :

- Project Coordinator & Cost Controller – Vodafone Modernization Project:
 - Plan a survey and a material delivery work among the Service Providers.
 - Create the process and the templates for survey and delivery work.
 - Handling any problem during the work with Vodafone.
 - Monitor, control and tracking the work and report to the implementation manger.
 - Review the invoice, the accounting way and the evidence for ASPs.
 - Analyze the price and the work quality to provide the project the best price with the high quality.
- Acceptance Coordinator – Mobinil Project:
 - Create a weekly plan for acceptance visit between Mobinil and ASP.
 - Negotiate with the customer to reduce number of rejected link.
 - Handling acceptance work (Permission, Snag List, Sheets, statistics...).
- MUX Planner – Mobinil Project:
 - Build a Microwave sites structure with needed E1s (2G & 3G).
 - Create MMU_ID & Sync. Plan for each area.
 - Create a Work Order needed for each area.
 - Update Mux form TN reports after any action or plan.
 - Interface with the customer for any related issue.
 - Good knowledge on MNS & Mini Craft TN.
 - Good knowledge on Mentum ellipse Planning tool.
- MUX Team Leader – Etisalat Project:
 - Moderate MUX team.
 - Act as interface between MUX team and Etisalat-Masr transmission

team.

- MUX Planner – Etisalat Project:
 - Keep the same amount of cost recovery.
 - Creating E1's&IP's routings for 2G and 3G.
 - Making Cutover plans and Upgrade plans.
 - Check availability of ETE target and Creating MMU ID sheet.
- Site Survey Engineer:
 - Making sites survey for expansion and its reports.

Dates : From Nov. 2009 till Nov. 2010
Employer : Egyptian Army
Job Description : Finishing the military duty.

Dates : From Nov. 2006 till Oct. 2009
Employer : Fujitsu Services Co.
Job Description :

- Hardware:
 - Handling, managing, and maintaining Fujitsu Siemens servers, computers, Storage, Fiber Switch, Tap library and laptops.
 - Handling, Supporting Fujitsu Projects and customers.
 - Supporting On the Run Branches Hardware (POS, Back Office, Printers) and Soft Ware (Fleet Max Retail System).
 - Network Troubleshooting.
 - Troubleshoot and maintain matrix and line printers.
- Software: Supporting most of Microsoft Products:
 - Windows server 2003, 2008.
 - Clients 2000, XP, VISTA.
 - SCCM, ISA and Exchange 2007.
 - SCVMM and Hyper-V.
 - Red Hat Linux EL5 (Essential).
- Fujitsu Projects implemented or under my responsibility:
 - Fujitsu/Egyptian National Railways (ENR) - Fujitsu Siemens Blade Servers BX 600.
 - Fujitsu/Cairo Airport Company (CAC) - My responsibility is EPM (Engineering Project Manager Technical Hardware and Systems).
 - Fujitsu/ EGYPTIAN PUBLIC AUTHORITY FOR DRAINAGE PROJECTS (EPADP) - My responsibility is EPM (Engineering Project Manager Technical Hardware and Systems).
 - Fujitsu/ Arabic Organization of Industry (AOI) - My responsibility is EPM (Engineering Project Manager Technical Hardware and Systems) and manage the distribution process in 11 Factories.
- Full responsibility to support any problem (Servers, PCs and printers) for the following sites:
 - General Authority for Investment and Free Zones (GAFI).
 - Egypt State Information Service (SIS).
 - Central Agency for Public Mobilization and Statistics (CAPMAS).
 - New Cairo University Central Library.

Dates : From Jul. 2006 till Aug. 2006
Employer : U.need Training Center
Job Description : Given a lecture in Microcontroller.