

Holds a B. Sc. in Civil Engineering and is looking to gain experience in her field of education.

PERSONAL DATA

Nationality : Egyptian
Gender : Female
Residence : Alexandria

EDUCATION

: B. Sc. in Civil Engineering, Alexandria University, 2018

LANGUAGES

Arabic : Native Language
English : Good
Turkish : Fair

COMPUTER SKILLS

: Windows, MS Office (Word, Excel, Power Point), Internet
: AutoCAD
: Primavera
: Revit Structure
: Adobe Illustrator
: Etabs
: Navisworks

TRAINING COURSES AND CERTIFICATIONS

: Supervisor Engineer Trainee at Geotechnics Consultancy Office - El Salam Towers Construction Site, Sidi Gaber - Alexandria (Feb./Mar. 2017): Foundation works: Piles and Isolated Footings in addition to anchor system for soil sides retainment.
: Trainee Engineer at Repairing and Reinforcement works - Faculty of Fine Arts, Gleem Campus (Mar. 2017): Repairing and reinforcement of concrete slabs, beams and columns with heavily eroded steel reinforcement members, deteriorated slabs and abraded columns.

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From Nov. 2018 till now
Employer : Vodafone UK
Job title : International Account Adviser
Job Description :

- Dealing with British customers on daily basis, building rapport, answering inquiries and resolving technical issues.
- Improving the quality of customers' experience, marketing Vodafone and promoting sales and offers..