106305-CHE-8O-E-2015

Technical Support Engineer

Holds a B. Sc. in Special Chemistry and has about 2 years hands-on experience working as Technical Support Engineer.

PERSONAL DATA

Nationality : Egyptian Birth Date : 18/09/1993

Gender : Male
Marital Status : Single
Residence : El-Behira

EDUCATION

B. Sc. in Special Chemistry, Damanhour University, 2015

LANGUAGES

Arabic : Native Language

English : Very Good

COMPUTER SKILLS

: Windows, MS Office, Internet

TRAINING COURSES AND CERTIFICATIONS

: The 32th Annual Water Treatment Technology Conference hosted from the Abu Qir Fertilizers Company in the FOUR SEASONS HOTEL, Alexandria at San Stefano, Egypt (Sep. 2017).

: ICDL

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From Mar. 2017 till now

Employer: KURITA Egyptian Japanese Technologies for Integrated Water Services

(Ejtco)

Job Description : • Technical Support Engineer at heavy industries companies: AMOC, Ezz

Steel, ETHYD, Sidpec.

Working as technical support for cooling towers (direct / indirect / closed), boilers, waste water treatment (DAF / CPI / Aerobic treatment / Thickener), Reverse osmosis and petrochemicals processes (vacuum

distillation unit).

Preparing treatment program calculations.

- Preparing technical proposals and quotations.
- Service plans and agreements initiation and implementation.
- Conduct technical presentation/seminars to customers.
- Responding to technical questions and queries raised by customers.
- Monitor performance of water treatment programs.
- Interpreting Piping and Instrumentation Diagrams.
- KPI evaluation, adjustment recommendation and follow-up.
- Make recommendation to customers based on water analysis.
- Perform remedial corrective actions on treatment problems.
- Check/Calibrate water treatment related equipment on-site.
- Prepare technical reports (daily/annual etc.) for customers.
- Monitor performance program.
- Monitor chemical stock level in each customer.
- Meet with plant managers about progress of treatment program.
- Installation of treatment program monitoring and control equipment.