

Holds a Bachelor in Computer Science and has over 7 years experience working in IT and sales.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 22/02/1992
Gender : Male
Marital Status : Engaged
Residence : Cairo

EDUCATION

: Bachelor in Computer Science, New Cairo Academy, 2015
: El Nokrashy Military Secondary School, 2009

LANGUAGES

Arabic : Native Language
English : Very Good

COMPUTER SKILLS

: Windows, MS Office (Word, Excel, Access, Power Point), Internet
: Microsoft SQL server management studio

TRAINING COURSES AND CERTIFICATIONS

: ICDL

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From Sep. 2018 till now
Employer : Dynamic Company (Designing HR programs and accounts ERP and CRM)
Job title : Technical Support, Training and Implementation
Job Description :

- Technical Support: The technical treatment of the program and the development and resolution of the crises and problems that are directed by clients with the program with high moral and professional competence requires creativity.
- Training: Training the clients on the whole program, and clarifying the basics of daily dealings.
- Implementation: How to implement the requirements and rules of work within the enterprise on the program and the extraction of natural work effects through the program.

Dates : From Sep. 2017 till Aug. 2018
Employer : NogoumFM
Job title : Log Executive
Job Description : Creating playlist at TV by BTS system / and Radio 100.6 and Nogoum Metro Log by simian program and coordinate the time between music and advertising / and convert all file to .wave to read at radio by adobe audition program.

Dates : From Feb. 2018 till Jun. 2018
Employer : Between Real-Estate Company Outsource
Job title : Sales
Job Description : It's broker company and I sale by commissions only.

Dates : From Jun. 2015 till Aug. 2015
Employer : Wasla Outsource Vodafone
Job title : Trainee Call Center Agent
Job Description : I trained at Wasla Company Outsource Vodafone and I learned handle customers and help them to solve problems and listen customers.

Dates : From Jun. 2014 till Sep. 2014
Employer : Amer Group
Job title : Sales
Job Description : I was selling in the phone and face to face and met customer in branch and presentations the company's project.