

Holds a B. Sc. in Advanced Mech. Engineering and has over 8 years hands-on experience working in construction and maintenance.

## PERSONAL DATA

Nationality : Egyptian  
Birth Date : 09/05/1992  
Gender : Male  
Marital Status : Married  
Residence : Nasr City, Cairo

## EDUCATION

: B. Sc. in Advanced Mech. Engineering, Institute of Aviation Engineering and Technology (IAET), Cairo, 2014  
: Studying for M. Sc. in Mechanical Engineering - Power for Heat Transfer (from 2019 till now)  
: El Tawfikia Secondary School, Cairo, 2009

## LANGUAGES

Arabic : Native Language  
English : Very Good

## COMPUTER SKILLS

: Windows, MS Office, Internet  
: Solid Works  
: AutoCAD 2D  
: Matlab  
: Ansys Fluent  
: Odoo

## TRAINING COURSES AND CERTIFICATIONS

: Oracle SCM Cloud (in progress).  
: CCNA & N+.  
: Certificate for installation for digital gas heater from RAYPAK.  
: Certificate for Troubleshooting and service for digital gas heater from RAYPAK.  
: Certificate for Planning for modern maintenance of the Mechanical Engineering Division from Engineers Syndicate.

- : Certificate for Fundamentals of firefighting from Engineers Syndicate.
- : Certificate for Principal Course of the Hydraulic System of the Division of Power Mechanics from Engineers Syndicate.
- : Solid Works (CSWB) from CadCamCim.
- : Solid Works Advanced from CadCamCim.
- : Basic of aircraft maintenance First Term in summer 2013.
- : Basic of aircraft maintenance Second Term in summer 2014.
- : ICDL V5
- : HVAC
- : Workshop in Our Vision in Cairo University.
- : Training in Arab Cont. for mechanical engineering.
- : Training in Egypt Air (Sep. 2013).
- : Training in Wasla for Vodafone customer service and sales in 2014.
- : Training in Xceed for Tedata technical support in 2014.
- : Call Center in Wasla for Vodafone customer Service in summer 2012.

## CHRONOLOGICAL EXPERIENCE RECORD

**Dates** : From Jan. 2019 till now  
**Employer** : AACO  
**Job title** : Maintenance Technical Manager  
**Job Description** :

- General management in engineering and maintenance matters.
- Training and supervision of technicians and technical and engineering supervision at the sites of the company's work.
- Pricing spare parts and determining the number required according to customer requests.
- And the work of marketing and indirect sale through maintenance and sales services within the maintenance department of the company.

**Dates** : From Sep. 2015 till Dec. 2018  
**Employer** : AACO  
**Job title** : Technical Engineer  
**Job Description** : Engineer in central heaters & swimming pool heaters in maintenance and installations.

**Dates** : From Jan. 2015 till Aug. 2015  
**Employer** : Elmawhdon Company for contracting  
**Job Description** : Engineering wastewater.

**Dates** : From Jul. 2014 till Jan. 2015  
**Employer** : We Internet (Tedata)  
**Job Description** : Technical Support in software and router configuration.

**Field of experience** :

- Purchasing forecast plan.
- Customer experience (complaints, installation & maintenance) requests & (B2B work orders).

- User experience with system (Odoo) (CRM, Sales orders, Inventory Management, Accounting, PRs).