Holds a Bachelor in Ethical Hacking & Cyber Security and has just started to gain experience in his field of education.

PERSONAL DATA

Nationality	:	Egyptian
Birth Date	:	20/10/2002
Gender	:	Male

EDUCATION

: Bachelor in Ethical Hacking & Cyber Security, Coventry University, 2024

LANGUAGES

Arabic	:	Native Language
English	:	Very Good
French	:	Basics

COMPUTER SKILLS

: Windows, MS Office (Word, Excel), Internet
: Linux

TRAINING COURSES AND CERTIFICATIONS

: IGCSE, The Egyptian British International School (Jun. 2021).
: CompTIA A+
: CompTIA Network+
: CompTIA Security+
: IT Intern at El Wastani Petroleum Company (WASCO) (Aug./Sep. 2023): Assisted in IT budgeting and data center upgrades, improving strategic decision-making processes.
: Network and System Security Intern, IT Intern at ELSEWEDY ELECTRIC POWER SYSTEMS PROJECTS (Jun. – Aug. 2023): 90% of the daily tickets that were issued were successfully resolved, and network traffic was tracked, leading to a 20% decrease in vulnerabilities and an improvement in network security posture.

CHRONOLOGICAL EXPERIENCE RECORD

Dates	:	From Jul. 2024 till now
Employer	:	Siemens Mobility MEA
Job title	:	IT / OT Cyber Security Working Student
Job Description	:	• Support Cybersecurity Team in IT / OT Security activities.
		• Work with business units to identify the needs of Cybersecurity and inform them about the latest changes.
		• Collaborate with local and global teams in IT / OT Cybersecurity domains.

Further experiences : During education:

- Business Development Account Manager at AIESEC (Jan. 2024 – Aug. 2024): Implementing strategies to acquire and manage client accounts, fostering partnerships and driving business growth.
- Logistics Teamster at AIESEC (Sep. 2023 – Oct. 2024): I was in charge of finding a suitable location, handling transportation, seeing to the needs of the speakers and delegates during one of AIESEC's national conferences in Egypt.
- Incoming Global Talent at AIESEC (Aug. 2023 – Jan. 2024): Provided Opportunities for the incoming talents. Incoming Global Talent Member, AIESEC (Q3Q4 2023) - Acknowledged with the Best Member Award for exceptional performance within my function.
- Coordinator at TKH, Student Union (2021 – 2023): Facilitated resolution of student issues by employing effective communication and problem-solving skills. Tracked project progress, identified and resolved obstacles.
- HR Coordinator at TKH, Student Union (Sep. 2020 – Jun. 2021): Developed action plans and coordinated cross-departmental communication to address HR-related matters.

Skills:
- Experience in customer service and satisfaction assessment through surveys and call-backs.
- Service request management.
- Hardware maintenance and support.
- Computer Hardware.
- Familiarity with incident management procedures, help desk protocols, and business development practices.
- Second-line investigation and diagnosis.
- Customer satisfaction.
- IT security issues.
- Problem-Solving.
- Virtual Meetings.
- Software Installation.
- Basic understanding of hardware maintenance and support processes.
- Incident resolution.
- System Troubleshooting.
- ISO 27001.
- Conduct Research.

- Cybersecurity Policy Implementation.
- NIST.