

Holds a B. Sc. in Electrical Power & Machines Engineering and has about 12 years' experience working in construction, maintenance and project management.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 27/01/1988
Gender : Male
Marital Status : Married
Residence : 15 May, Cairo

EDUCATION

: B. Sc. in Electrical Power & Machines Engineering, Helwan University, 2010
: Secondary Education: Dr. Ahmed Zeweil Language School, 2005

LANGUAGES

Arabic : Native Language
English : Very Good
French : Fair

COMPUTER SKILLS

: Windows, MS Office, Internet
: MS Project

TRAINING COURSES AND CERTIFICATIONS

: PRMG:

- Project time management and scheduling.
- Project resources management.
- Project risk management.

: Microsoft Project: Preliminary and advanced levels.

: PMP Course from the Canadian Chamber: PMP Standard for achieving successful projects goals.

: Ultrasonic device test "Gear shaft inspection": Test and inspection for the gear shaft of XOEK escalator as part of product upgrade instruction.

: OSHA Certificate, A.U.C University, Egypt (Occupational Health, Safety and Environmental control):

- OSHA 030 (Risk Management, Job Hazard Analysis and HAZOP Studies).

- OSHA 060 (OSHA Construction Industry Safety and Health Training).
- OSHA 010 (Fundamentals for industrial safety and environmental management).
- : Power system distribution: Lighting, Switch boards, circuit breaker.
- : Matlab: most of the tool box.
- : Programming language: C++.
- : ICDL certificate.
- : Electrical design programs: AutoCAD, Dialux.
- : PLC (Siemens step7 and LG) Level 1, Jeilecom certificate: Wiring and programming of PLC (Introduction).
- : PLC (Siemens step7 and LG) Level 2, Jeilecom certificate: Advanced level includes the following: Access to memory, different applications as: mixer, radar, automatic garage door, A.T.S, load management system, parallel operation system).
- : Trainings at:
 - Cairo South Power Station (operation and maintenance of (steam power plant - Gas power plant - Combined power plant)).
 - Moqatam Training Institute (medium and low voltage network).
 - Khalda Company for Petroleum Services (Introduction about natural gas production).

CHRONOLOGICAL EXPERIENCE RECORD

- Dates** : From Mar. 2021 till now
- Employer** : OTIS Egypt
- Job title** : Cairo Branch Manager
- Job Description** : Managing Cairo branch at OTIS Egypt in terms of P&L:
 - Management of Cairo Service portfolio in terms of Safety, Quality, Portfolio growth and Profitability.
 - Management of Service activities in terms of Call backs management, Service Quality management, CSI, Rebel & Critical units management, offers generation including major repairs and Mod, offers execution and closing margin, Labor management, Material Management.
 - Service Sales activities management including Portfolio sales management, Net Gain Management, Contract Renewal, Price adjustment, Implementation of offers sales, Margin and booking strategy and follow up the execution.
 - Management of NE Sales back log including NE sales, NE booked value and NE booked Margin.
 - Collection and Branch Cash flow management including O, Service quotations, BEX, NE contracts and branch receivables and disputes.
- Dates** : From 2019 till Mar. 2021
- Employer** : OTIS Egypt
- Job title** : Senior Project Manager for Major Projects
- Job Description** : Project management for different projects including:
 - Management of projects resources “Materials, Labor and Equipment”.
 - Management of projects constraints “Scope, Cost, Time and Quality”.

- Preparation of project plans; Field line schedule, Cash flow plan, Quality plan, Communication plan and Risk management plan.
- Communication with stakeholders.
- Monitoring and control of projects scope and objective.
- Reports generation of projects in terms of Cost, Time, Safety and Quality.
- New sales generation with VIP customers.

Dates : From Sep. 2016 till 2019

Employer : OTIS Egypt

Project : U.S Embassy – Cairo, Egypt

Job title : Project Manager

Job Description : Managing renovation process for Seventeen elevators at U.S Embassy buildings including the following:

- Project Management:
 - Contract requirements and review.
 - Project selection according to present value, Net present Value, Pay Back period, Benefit cost ratio.
 - Develop a Project charter, Project management plan, Field Line Schedule, Quality Plan, Resource Planning, Sub-contractor Management and Communication Plan.
 - Management of project constraints including Scope, Time, Quality, Schedule, Budget, Procurement, Resources, Communication, Risk, stakeholder and Integration.
 - Management of project phases including Initiating, Planning, Executing, Monitor and control and closing.
- Site Management:
 - Service activities for all the elevators at the current state until the end of the project including periodical and preventive maintenance, call backs and preparing documentation for all service activities.
 - Monthly Training in terms of safety, quality and standard work practice for service team.
 - Monthly inspection on service activities in terms safety, quality and standard work practice.
 - Annual Inspection for the elevators with third parties and all the corrective actions if required.
 - Installing for seventeen elevators including preparation of method of statement for dismantling process, start up, installation process, site inspection and final handover.
 - Training for installation teams in terms of Safety, Quality and Standard work practice.
 - Monthly inspection on installation activities in terms of Safety, Quality and standard work practice.
 - Final handover for all elevators with third party.

Dates : From 2014 till Aug. 2016

Employer : OTIS Egypt

Job Description : • Cairo Service Manager:

- Managing Cairo Service portfolio to achieve objectives and goals in terms of business, Safety and Ethical scope.

- To play role in the annual service plan according to company plans and objectives and to execute and control the implementation of the plan and provide guidance and trends to achieve the targets.
- To assure the highest level of customer satisfaction through the management and analysis of customer surveys, customer complaints and market feedback.
- To manage the Cairo service portfolio to achieve the highest growth and profitability.
- To manage Cairo service field activities through improve the quality and response of preventive/predictive maintenance and callbacks activities.
- To manage and sell the modernization projects and large repair so that to achieve sales and margins targets.
- To play role in collection activities.
- To develop Cairo service employees through leadership, guidance, providing trends and figure out the necessary training programs required to improve their performance.
- To put in place and execute the annual safety plans and objectives as per the corporate plans and objectives and to allocate the budgets needed.
- To train all level employees including engineers, Supervisors and Mechanics.
- To play role in the company EHS program manual and strategies and assure the proper implementation.
- To review all applicable EHS policies in Cairo portfolio and assure the highest level of compliance.
- To put in place the rules and procedures needed to standardize all the activities in a safety manner.
- KPI's: Safety, Quality, Generation, Recovery units plan and Cancellation Rate.
- Regional Inspector and Trainer for Africa Area:
 - Onsite training at Otis Madrid for one month on escalator and elevator inspection.
 - Regional Inspector and Trainer for Africa Region on product update instructions for elevators and escalators.

Dates : From 2011 till 2014

Employer : OTIS Egypt

Job title : Service Engineer

Job Description :

- Installation, maintenance and designing of the lift, control panel and the operating program.
- Installation of automatic doors (Selecom hydra plus, Selecom, AT25, folding, DCSS4, DCSS5 and Pax doors).
- Installation of emergency technology including: intercom, ematic device (Emergenzmatic).
- Working on different types of PLC including LG and Siemens (designing of simplex collective down program, simplex selective collective program and duplex programs).
- Wiring, programming and troubleshooting of different types of inverters including: Telemecanique "Altivar 71" "open loop", OVF20, OVF10, OVF30 "closed loop".

- Take part in put HSE strategy, HSE training for technicians including risk assessment, Job hazard analysis and the appropriate ways to eliminate these Hazards.
- Management Cairo Service portfolio including follow up of quotations "Quality control, Margin and Safety procedure", Insure Achieving Service Plan for recovery units, Periodical maintenance for portfolio units.
- Managing Large projects like Lafarge for cement, Suez for Cement, First mall, U.S Aid and WHO.

Dates : From Nov. 2010 till Mar. 2011
Employer : Agro-Link Factory
Job title : Electrical Maintenance Engineer
Job Description :

- Installation and maintenance of the whole production line.
- ATS panel board, soft starting and speed control circuits for different electrical motors, Installing and interfacing between oil boiler and the production line.