Holds a Bachelor in Accounting and has over 12 years experience working in HR and accounting.

# PERSONAL DATA

Nationality	:	Egyptian
Birth Date	:	04/04/1988
Gender	:	Female
Marital Status	:	Single
Residence	:	Nasr City, Cairo

#### EDUCATION

: Bachelor in Accounting, Ain Shams University, 2009

## LANGUAGES

Arabic	:	Native Language
English	:	Very Good
Turkish	:	Good

### **COMPUTER SKILLS**

- : Windows, MS Office (Word, Excel, Power Point), Internet
- : Created a filing system using One Drive for the entire office to organize online documents
- : Social Media and Social Media Analytics

### TRAINING COURSES AND CERTIFICATIONS

- : Started a Diploma in HR at Leaders Egypt (from Apr. 2024 till now).
- : Started a CMA course in High Performance Academy (HPA) at the end of Feb. 2022.
- : The Comprehensive Chief Accountant course at Rising Star Financial Service (RS) (Dec. 2021 Feb. 2022).
- General Accounting course at the Academy of Accountants (Sep. 2021 Nov. 2021).
- : Personnel & Payroll Workshop at HR Passport (Mar./Apr. 2021).
- : Basic Business Skills Acquisition (BBSA), Cairo Egypt, sponsored by the Future Generation Foundation (FGF), which includes:
  - English course (from level 2 to level 5 in Berlitz) and Computer (MS Office 2003 & MS Project.
  - Communication Skills, Enhanced Presentation & Project Development

Skills.

- Acquired Basic Business Skills, including: Marketing, Sales, Banking, Accounting, Business Correspondence and Report writing.
- Quality Management course from Arab Academy for Science, Technology & Maritime Transport.
- : ICDL course at Jupiter 2000 Center (Jul. 2009 Sep. 2009).

## CHRONOLOGICAL EXPERIENCE RECORD

Dates Employer Job title Job Description	<ul> <li>From Oct. 2023 till now</li> <li>EBS (Egyptian Business Schools)</li> <li>Senior HR Generalist</li> <li>Maintain both hard and digital copies of employees' records.</li> <li>Responsible for the full recruitment process</li> <li>Responsible for performance management procedures.</li> <li>Schedule meetings, interviews, HR events and maintain agendas.</li> <li>Coordinate training sessions and seminars.</li> <li>Perform orientations and update records of new staff.</li> <li>Produce and submit reports on general HR activity.</li> <li>Responsible for the payroll process.</li> <li>Keep up to date with the latest HR trends and best practices.</li> </ul>
Dates Employer Job title Job Description	<ul> <li>From Mar. 2021 till Aug. 2023</li> <li>Alson Language School, Cairo</li> <li>Senior HR Manager</li> <li>Develop and monitor overall HR strategies, systems, tactics and procedures across the organization.</li> <li>Coordinate employee development plans and performance management and designing company policies and setting objectives for the HR team.</li> <li>Assist HR department with the recruitment process, posting job ads, filtering CVs, schedule interviews, HR interviewing &amp; evaluation, and communicate related correspondence to all applicants on a timely manner.</li> <li>Dealing with governmental offices (Labor office – Social Insurance office).</li> <li>Do a payroll job.</li> </ul>
Dates Employer Job title Job Description	<ul> <li>From Feb. 2015 till Feb. 2021</li> <li>Alson Language School, Cairo</li> <li>Accountant</li> <li>Process accounting receivable / payable and incoming payments in compliance with financial policies and procedures.</li> <li>Perform day to day financial transaction including verifying, classing, computing, posting and recording accounts receivables' data.</li> <li>Preparing school regulations in the educational administration.</li> </ul>

Dates Employer Job title Job Description	<ul> <li>From Nov. 2013 till Jan. 2015</li> <li>Mercy Education Center, Cairo</li> <li>Coordinator Manager</li> <li>Handle and prioritize all outgoing or incoming correspondence (e-mail, letters, packages, etc.).</li> <li>Ensuring effective management of the academic courses and overseeing administration.</li> <li>Maintain electronic and paper records ensuring information is organized and easily accessible.</li> </ul>
Dates Employer Job title Job Description	<ul> <li>From Jan. 2012 till Oct. 2012</li> <li>Etisalat Egypt Co.</li> <li>CRM Agent</li> <li>Overseeing direct communications with customers through the CRM and developing testing strategies for all aspects of the CRM to ensure the most effective approach for the company and its products.</li> <li>Teach alphabet and numeracy along with personal and emotional skills.</li> </ul>