

102426-CSX-9OS-E-2002
Senior Technical Support Engineer

Holds a B. Sc. in Computer & Control System Engineering and a Diploma in Control System. Has about 17 years hands-on experience working in automation field.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 10/03/1979
Gender : Male
Residence : Mokattam, Cairo

EDUCATION

: B. Sc. in Computer & Control System Engineering, Ain Shams University, 2002
: Diploma in Control System, Ain Shams University, 2006

LANGUAGES

Arabic : Native Language
English : Good

COMPUTER SKILLS

: Windows, MS Office (Word, Excel, Power Point), Internet

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From Apr. 2014 till now
Employer : Invensys
Job title : Senior Technical Support Engineer
Job Description : The scope field is technical support automation software for SCADA system Wonderware products (Application server, InTouch, Historian, OI server etc...), as Wonderware software is object-oriented software running in Windows OS.

Dates : From Jul. 2008 till Mar. 2014
Employer : Invensys
Job title : Senior Application Engineer
Job Description : The scope field is automation by using FOXBORO system, my responsibility is graphic design and its dynamic also developing tools by using C# programming language.

Dates : From Jan. 2006 till Jul. 2008
Employer : EIOP
Job title : Embedded System Developer
Job Description : Developing embedded system by using microcontroller like 8051 to satisfy customer requirements in industrial field, used C programming language for programming microcontrollers.

Dates : From 2004 till 2006
Employer : Communication Co.
Job title : Embedded C Developer

Software Skills:

- SQL database server 2012 T-Query.
- Programming with C/C++, C# and Matlab.
- Wonderware software (InTouch, Application server, Data Access Server).
- Drawing Engineering by AutoCAD (course from Invensys).

Main Projects:

- Microcontroller 8051 Projects:
 - Measure the distance by using ultrasound wave and send the distance in centimeter to PC by RS_232 interface.
 - Made remote control system by RF signal which can control on relay or send and received data wireless.
- Software Projects:
 - Implement and solving 8puzzzel game by genetic algorithm technique using VC++ which the user can determine the initial state by GUI.

Field of experience :

- Trouble shooting and analysis Wonderware products (DAserver, Application server, DAserver, etc.), Issues that could be bad configuration and design or software bug.
- Create Tech notes for Wonderware to help the customer how to use the wonderware products.
- Configure Wonderware DA server to communicate Wonderware application software with different PLCs.
- SAT (site acceptance test like loop check, communication test, etc....) for ESD and FG systems (commissioning).
- Build static displays and doing dynamic configuration for DCS system (Foxboro).
- Programming Microcontroller 8051 Family by using assembly and C Language.