

Holds a Bachelor in Computer Science and has 9 months experience working as IT Help Desk.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 21/07/2000
Gender : Male
Marital Status : Single
Residence : Tanta

EDUCATION

: Bachelor in Computer Science, The Higher Institute of Engineering and Technology, Kafr El-Sheikh, 2022

LANGUAGES

Arabic : Native Language
English : Very Good

COMPUTER SKILLS

: Windows, MS Office (Word, Excel, Power Point), Internet
: Photoshop
: Illustrator

TRAINING COURSES AND CERTIFICATIONS

: CCNA (200-301), Cisco Certified Network Associate (2021).
: MCSA (2016), Microsoft Certified System Administrator (2021).

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From May 2022 till now
Employer : Chevrolet dealership, Cairo
Job title : IT Help Desk
Job Description :

- Solving hardware problems.
- Solve network problems.
- Troubleshooting printers.
- Install all Windows systems and programs.
- Work on servers and switches.

- Install and work on Windows Server.
- Include all devices to the domain.
- Working on Active Directory.
- Work on Mikrotik and Sophos and Fortigate.
- Work on the camera system installation and maintenance.
- Working on fingerprint systems.

Skills:

- Networking.
- Lan & Wan.
- Switching.
- Vlans.