

Holds B. A., Master degree and PHD in History and gained experience working as Telesales Agent and Team Leader.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 28/11/1990
Gender : Female
Marital Status : Married
Residence : Giza, Cairo

EDUCATION

: Bachelor of Arts (Dept. of History), Cairo University, 2013
: Master Degree from Beni Suef University, 2016
: Doctoral Degree from Suez Canal University (PHD in History), 2020

LANGUAGES

Arabic : Native Language
English : Good

COMPUTER SKILLS

: Windows, MS Office, Internet
: Photoshop

TRAINING COURSES AND CERTIFICATIONS

: English Language TOEFL Certificate from Amidest.
: English Language TOEFL Certificate from Suez Canal.
: Patented from the Development Center at Suez Canal University.
: Course of Human Development.
: ICDL Certificate.
: Published Two Research in the Journal of the Faculty of Arts, at Suez Canal University.

CHRONOLOGICAL EXPERIENCE RECORD

Employer : High Speed Co.
Job Description : Team Leader for account Vodafone ADSL and follow up with my team to

achieve the best results and follow up with the Customers to handle or solve all complained for till the service active with them.

- Employer** : Etisal International out source Etisalat
- Job Description** : Worked as Telesales Agent, selling postpaid lines then transferring to selling ADSL and USB.