Holds a B. Sc. in Communication Engineering and has about 8 years experience working in technical office, MEP and sales.

PERSONAL DATA

Nationality	:	Egyptian
Birth Date	:	11/09/1990
Gender	:	Male

EDUCATION

- : B. Sc. in Communication Engineering, Pharos University in Alexandria, 2013
- : Secondary Education: Franciscan Sisters School in Alexandria, 2008

LANGUAGES

Arabic	:	Native Language
English	:	Fluent

COMPUTER SKILLS

- : Windows, MS Office, Internet
- : AutoCAD
- : Primavera

CHRONOLOGICAL EXPERIENCE RECORD

Dates Employer Job title Job Description	::	 2020 Life Communication Agent for Orange Senior Solution Sales Introduce Orange Egypt services (IVR, M2M) to new clients. Sell Business solutions & M2M products of Orange Egypt. Make outdoor visits for potential customers to open new accounts. Achieve the targets assigned by the management. Report the visits & their outcome to the direct manager on daily basis. Stick to the weekly/monthly plan assigned by the direct manager.
Dates Employer Job title	::	From 2017 till 2019 Ramadan Elissawi General Contracting L.L.C - Dubai & Abu Dhabi MEP Engineer

Job Description	 Facilitate problem-solving, as may arise, between MEP Subcontractors. Validate design issues related to MEP and suggest alternative solutions. Assist in the receipt and review of MEP submittals. Log and post all MEP changes and as-built information on field drawings. Assist in the scoping review, budgeting, and justification of MEP change work order. Assist in the installation of MEP work. Direct, monitor and control the activities of the MEP Subcontractor.
Dates Employer Job title Job Description	 2016 Mechanical Engineering and Contracting Co. W.I.I. (MECC) - Kuwait Electrical Engineer Testing, maintaining and modifying existing systems. Analyzing data, and presenting findings in written reports. Working collaboratively with design engineers, operation engineers, purchasers, and other internal staff. Liaising with clients, suppliers, contractors, and relevant authorities. Project management within cost, and time-constrained environments. Understanding and ensuring compliance with relevant health and safety regulations and quality standards. Providing advice and consultancy support.
Dates Employer Job title Job Description	 From 2014 till 2016 Alghanim International Oil & Gas Division - Kuwait Electrical Engineer Prepare and update project schedule based on the contract. Set the work program and target milestones for each phase based on the project plan. Monitor critical activities based on the project schedule and advise management. Monitor day to day work progress and prepare the weekly, monthly report. Carried out inspection and testing of Equipment. Expedite with Discipline engineer for PMC (consultant) punch list clearing. Design compliance and as-built drawing accuracy. Prepare testing sheets such as Loop test, Pressure test, Megger, Continuity tests, etc.
Dates Employer Job title Job Description	 From 2013 till 2014 Vodafone ICC Working with customers/employees to identify computer problems and advising on the solution. Logging and keeping records of customer/employee queries. Analyzing call logs and spot common trends and underlying problems. Updating self-help documents so customers/employees can try to fix problems themselves.

- Working with field engineers to visit customers/employees if the problem is more sensuous.
- Testing and fixing faulty equipment.

<u>Skills:</u>

- CCNA.
- RHCSA.
- RH254.
- Exchange2016/2019.
- VMWARE.
- PMP.
- Mobile package.
- Technical support.
- Embedded system (Imt).