

Holds a Bachelor in Information System and has over 16 years hands-on experience working in IT / Network field.

PERSONAL DATA

Nationality : Egyptian
Birth Date : 04/05/1983
Gender : Male
Marital Status : Married
Residence : Helwan, Cairo

EDUCATION

: Bachelor in Information System, High Institute of Administration and Technology - El-Madina Academy, 2004 (Equivalent to B. Sc. of Commerce - Ain Shams University)

LANGUAGES

Arabic : Native Language
English : Good

COMPUTER SKILLS

: Windows, MS Office, Internet

TRAINING COURSES AND CERTIFICATIONS

: MCSE (Microsoft Certified System Engineer) in YAT Education Centers.
: ISA 2004 (Internet Security and Acceleration Server 2004) in YAT Education Centers.
: Update self-study from Windows Server 2003 and Isa Server to Windows Server 2008 R2 and TMG Server 2010.
: Update self-study from Windows Server 2008 R2 to Windows Server 2012 R2 and Windows Server 2016.
: Update self-study from Firewall TMG Server 2010 to Firewall Sophos XG.
: Update self-study Virtualize VMware vSphere and Hyperv.

CHRONOLOGICAL EXPERIENCE RECORD

Dates : From Apr. 2018 till Dec. 2019
Employer : Haz Misr for Design and Construction

Job title : Senior IT System Engineer
Job Description :

- Troubleshooting the hardware (Laptop, PCs, Printers, Modems) and follow up the hardware.
- Troubleshooting the network services such as printing, email service and internet access.
- Monitoring & Installing and Troubleshooting the Communication Network.
- Managing the main servers and the connected clients (experience in the management of Window based Network Infrastructure (DNS, DHCP, AD, Group Policy, Remote Access Servers, installation, configuration and troubleshooting of Server)).
- Manage google G-suite mail.
- Control the website on some tasks such as add project image, text.
- Give user permissions to access the application (User Administration).
- Networking concepts (Switches and Routers Configuration).
- Planning and installation network.
- Backup and Restore data on Nas storage or using Symantec backup exec.
- Manage office 365.

Dates : From Feb. 2013 till Mar. 2018

Employer : 10th of Ramadan Electrical Industries

Job title : Senior IT System Engineer

Job Description :

- Troubleshooting the hardware (Laptop, PCs, Printers, Modems) and follow up the hardware.
- Troubleshooting the network services such as printing, email service and internet access.
- Monitoring & Installing and Troubleshooting the Communication Network.
- Managing the main servers and the connected clients (experience in the management of Window based Network Infrastructure (DNS, DHCP, AD, ISA Server, TMG Server 2010, Remote Access Servers, installation, configuration and trouble shooting of Server)).
- Give user permissions to access the application (User Administration).
- Install and configure RouterBoard Firewall MikroTik.
- Install and configure "CCTV" Systems.
- Networking concepts (Switches and Routers Configuration).
- Planning and installation network.
- Backup and Restore data using Symantec backup exec.
- Manage software Comsys System Financial.

Dates : From May 2009 till Dec. 2012

Employer : International Company for Equipment (UNI-MAC)

Job title : IT System Admin

Job Description :

- Monitoring & Installing and Troubleshooting the Communication Network.
- Give user permissions to access the application (User Administration).
- Managing the main servers and the connected clients (experience in the management of Window based Network Infrastructure (DNS, DHCP,

AD)).

- Networking concepts (switches and routers configuration).
- Monitoring, Planning and Troubleshooting network with Factory.
- Troubleshooting the hardware (Laptop, PCs, printers, modems) and follow up the hardware.
- Troubleshooting the network services such as printing, email service and internet access.

Dates : From May 2008 till Nov. 2008
Employer : Brainstorm Advertising Company
Job title : Technical Support
Job Description :

- Troubleshooting the hardware (Laptop, PCs, printers, modems) and follow up the hardware.
- Troubleshooting the network services such as printing, email service and internet access.
- Troubleshooting some program "Photoshop, 3D max + vray, freehand, illustrator".
- Troubleshooting Outlook Express 6.0 and MS Outlook Express.
- Monitoring & Installing and Troubleshooting the Communication Network.
- Give user permissions to access the application (User Administration).
- Networking concepts (switches and routers configuration).
- Planning and installation network.

Dates : From Feb. 2005 till Dec. 2007
Employer : CyberSoft Company
Job title : Network Administrator

Dates : From Oct. 2004 till Feb. 2005
Employer : Smart Company Trading and Agencies
Job title : Networks Engineer

Technical Skills:

- Good knowledge Firewall Sophos XG.
- Good knowledge Virtualize VMware vSphere or Hyperv.
- Knowledge and experience of installation and support for various windows operating systems.
- Installing all operating system (Windows XP, Windows Vista, Windows 7, Windows 8, Windows 10, Win server 2003, Win server 2008, Win server 2012, Apple Mac 10.0).
- Install some programs (All Applications Software 2D – 3D).
- Install some programs (AutoCAD, Primavera, Solid Works, Powermill).