Holds a B. Sc. in Electronics & Communications Engineering and has over 12 years hands-on experience with wide experience in telecommunications and Instrumentation equipments.

PERSONAL DATA

Nationality	**:**	Egyptian
Birth Date	**:**	19/08/1980
Gender	**:**	Male
Marital Status	**:**	Single
Residence	**:**	Giza, Cairo

EDUCATION

:	B. Sc. in Electronics & Communications Engineering, Helwan University, 2006
:	El Saaidia Secondary School

LANGUAGES

Arabic	**:**	Native Language
English	**:**	Good

COMPUTER SKILLS

:	Windows, MS Office, Internet

TRAINING COURSES AND CERTIFICATIONS

:	ProView - User Interface.
:	ProView - Installation & Administration.
:	SQL Database.
:	Siemens PBX & VOIP.
:	Voice over IP & IP-Trunking.
:	Mobile Communication (GSM System and CDMA).
:	English course (Intermediate level) in British Council.
:	Digital Communication system.
:	Computer networks.
:	Measuring Instruments.
:	MCSA (Microsoft certified system Administration).

CHRONOLOGICAL EXPERIENCE RECORD

Dates   : From Oct. 2010 till now

Employer   : AFM Co.

(Business Partner of WINCOR NIXDORF, KERN (Auto-mailing machines), Muller (Auto-mailing machines), WALTHER (Check processing machines), Fichet-Bauchet and Gunnebo security doors, Surveillance, Alarms & CCTV systems)

Job title   : Sr. System Engineer

Job Description   :
- Lead engineers and technicians.
- Installing, (hardware, software) maintenance and configuring most of Wincor ATM models (procash & Cineo) ATM's.
- Refurbishing for all ATM devices inside the workshop such as (printers, Card readers, CMD-v4 dispenser, CCDM modules, PCs, CMD cassettes).
- Working with and configuring ProCash NDC-DDC, ProBase, ProCashIn, ProChange, ProAgent, Acess protection and Intrusion protection.
- Working with and configuring ATM monitoring application (Proview).
- Knowledge in PC/E Payment Services and PC/E Mobile Transaction.
- Supporting for installed ATMs.
- Supporting phone calls for ATMs during the week.
- Collecting daily, weekly and monthly reports.

Dates   : From Oct. 2007 till Oct. 2010

Employer   : Technical Egyptian Company

Project   : Interacoustics - Leading diagnostics solutions in hearing and balance (Medical devices, Medical instrumentation equipments)

Job title   : Technical Support Engineer

Job Description   :
- Hardware maintenance includes both electrical and mechanical parts.
- Calibrate Instrumentation.
- Collecting daily and monthly reports about work.
- Installing and configuring (Hardware and software).
- Check Processing instrumentation.

Field of experience :
- Achievements:
  - ATM Installation.
  - Developed work efficiency by CRM Systems.
  - Developed work efficiency by VPN.
  - System Analysis.
  - Time Attendance and HR systems Implementation.
  - Access control security system.
  - Archiving and Documentation system.
- Experience:
  - WINCORE NIXDORF ATMs installation and maintenance.
  - Active Directory, DHCP and DNS servers' installation and management.
  - ISA Server TMG 2010 and ISA Tools (GFI Web Monitor, Internet B.W utilization, VPN, NAT/NAPT).

- Web, FTP, WSUS, file and Print Servers.
- Oracle Developer 6i and SQL Database 2000/2005.
- Fingerprint, Access Control, HR, Time Attendance and IP CAM Monitoring systems.
- Symantec Endpoint Protection Antivirus Server Management.
- Symantec Backup EXEC v12 server Management.

- Technical Skills:
  - Wide experience in telecommunications.
  - Wide experience in Instrumentation equipments.
  - Exposed to high technologies in telecommunications and IT.
  - Very customers-oriented.
  - High degree of problem solving.
  - Analytical thinking and innovation.
  - Learn new applications fast.
  - Report Writing.
  - Client Policies & Procedures.
  - Excellent documentation skills.
  - Excellent in handling PCs under different environments of Operating systems.
  - Excellent knowledge Microsoft windows server 2008/2008R2 installation.
  - Excellent use of outlook express including manage and recovery.
  - Very good ability of computer hardware maintenance and fault location specifying.
  - Good background of Fiber-to-the-home (FTTH) and Fiber-to-the-office.